GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1876
ANSWERED ON:30.11.2000
COMPUTERISED RESERVATION
JASWANT SINGH YADAV

Will the Minister of RAILWAYS be pleased to state:

(a) whether Railway Computerised reservation system was affected during the strike by the employees of Telecom Department;

(b) if so, the details thereof; and

(c) the measures taken by the Government to handle such situation?

Answer

Minister of State in the Ministry of Railways (SHRI DIGVIJAY SINGH)

(a) to (e): A statement is attached.

STATEMENT REFERRED TO IN PARTS (a) TO (c) OF LOK SABHA UNSTARRED QUESTION NO.1876 BY DR. JASWANT SINGH YADAV TO BE ANSWERED ON 30.11.2000 REGARDING COMPUTERISED RESERVATION.

(a) Yes, Sir.

(b) Normal working of computerised reservation centres was adversely affected at a large number of centres during the strike. The details are given as under:-

S.No.	Railway	Total PRS centres (No.)	Centres affected (No.)	Centres restored on Railway channel
1.	Central	63	3	-
2.	Eastern	58	12	6
3.	Northern	103	4	4
4.	North Eastern	38	4	3
5.	Northeast Frontier	27	11	1
6.	Southern	97	41	14
7	South Central	65	8	6
8.	South Eastern	49	16	5
9.	Western	58	-	-

(c) PRS data transmission network constitute channels hired from DoT as well as Railway owned Microwave channels. The normal working at the affected reservation centres due to strike was partially restored by using Railway owned channels, wherever available.

A close liaison was maintained right up to the Ministry level to minimize the damage.